

# International Women's Day

We celebrated the incredible tenant community on March 12 by celebrating International Women's Day with a day dedicated to self-care, connection, and empowerment.

WHC tenants enjoyed various nurturing activities, including flower arrangement sessions, soothing massages, painting, mindful beading, and makeup by Cameron Jane Makeup Academy. It was wonderful to see women connect through creativity and relaxation.

A highlight of the day was an inspiring conversation between our Patron, The Hon Ros Kelly AO and tenants sharing stories of resilience, strength, and hope.



## Tenancy Satisfaction Survey coming soon

Each March/April each year, CHIA NSW send out a survey by email or post, to all of our tenants to check in on how WHC are performing as your housing provider. This helps us to understand where we are supporting you best and where we can improve. New questions included in the survey this year ask about your interest in gaining support to access employment, study, or volunteer opportunities. WHC are very keen to hear from you so that we can understand what we are doing well and where we might need to improve. Please keep an eye out for the survey, we'd love to hear from you. There are 5 x \$100 voucher to be won!

## Welcome Social Work Students

Over the next three months, we are lucky to have Deepa and Lilian join us for their placement as part of their Master of Social Work. Deep and Lilian will be reaching out to help support tenants who may be feeling a bit isolated. We want to encourage anyone who is keen to strengthen their sense of connection to reach out to Libby by calling the office on 02 9281 1764.



*Our social work students helping beautify a home in South West Sydney.*



# CEO Welcome

I thoroughly enjoyed celebrating International Women's Day (IWD) with our amazing tenants and staff at our IWD event on 12 March. There was such a buzz from the conversations and fun everyone was having. This event is our way of giving back to our tenants and celebrating your diversity, talents and resilience. This IWD, we also launched the Her Voice Campaign, to amplify the voices of women and raise funds for our empowerment and support programs. We partnered with several corporate organisations who hosted events to raise awareness about women's experiences of homelessness. Tenants in our community joined these events sharing their stories following a five-week mentoring program led by our Patron, the Hon Ros Kelly AO.



*Agnes joined a panel at an event in Darlinghurst alongside the Australian Women's Weekly editor, Sophie Tedmanson, Sarah Rosenbeg, Executive Director of With You We Can and an observer on the WHC Board, the Kyle Westgarth, General Manager Two Good Co and our CEO Nada Nasser.*

We are currently developing our strategic plan for the next 5 years. The feedback you provide through tenant surveys help us to understand what's important to you. Your feedback helps us to develop our future priorities relating to tenant engagement, tenancy management and property care. I encourage you to please respond to the tenant survey when you receive it in April.

**Nada Nasser.**

## Surveillance Policy

WHC is committed to supporting our customers in maintaining safety and security within their homes. Many women have experienced domestic and family violence, some of whom have a current need for surveillance equipment to improve their security and deter people from using violence toward them. We have developed a new policy and application form for women in this situation to seek approval from WHC to install this equipment at their own cost. Note that you must gain approval before installation. The Policy also has links to specific requirements for using this equipment that legally need to be followed. For women linked with support to prevent DV, support providers can assist you in developing safety plans, improving your home security, assisting with this application and, in some instances, supporting the payment. The policy and application form can be found on our website - type in CCTV using the search function or call the office to have it posted to your home.



# Purposeful Pathways

Did you know that we provide support in finding your purpose through study, work, or volunteering? Contact Celeste at **0411287757** for a one-to-one talk about your interests and aspirations.



*A program participant attending Dress for Success for a personal styling session. Everyone leaves with an outfit, and if you get the job, you get a weeks' worth of outfits.*

## Upcoming rent review

### Rent Review - April 2025

Our rent reviews are conducted twice a year, and we have just completed our recent cycle with new rent in effect as of 28 April.

#### Important Information:

- Please ensure you have completed and signed the Application for Rental Subsidy Form and submitted it along with income evidence for yourself and any household members aged 18 or older.
- If you have not granted Centrelink consent to WHC or if you are employed, kindly provide your income documents as soon as possible.
- No further documentation is needed if you have already granted Centrelink consent for yourself and all household members. We will verify your income directly with Centrelink.

All documentation needs to be sent to [rentreview@womenshousingcompany.org](mailto:rentreview@womenshousingcompany.org). If you have any questions or need assistance, please don't hesitate to contact us at **02 9281 1764**.

Thank you to everyone who has already submitted their documents! Please know that you can always call us to discuss any queries regarding rental payments.

## Tenancy Advisory Group (TAG) dates

We encourage all members of our tenant community to attend our TAG to talk about new policies developed, opportunities for improvement and ensuring our operations represent your needs.

**Tuesday 8 April 10 – 11.30 SURRY HILLS (Energy Efficiency)**

**Tuesday 8 July 10 – 11.30 LIVERPOOL (TBC)**

## Free counselling and support.

Access to counselling and casework can be challenging but support is available. The Australian College of Applied Professionals offers face-to-face and telehealth services across Australia. Their services consist of counselling, case work and advocacy, workshops, and evidence-based psycho-educational programs.

Services are delivered free- at no cost and are not time-limited.

If you would like to be connected, please email [lilian@womenshousingcompany.org](mailto:lilian@womenshousingcompany.org) or contact us at **02 9281 1764**.

# Upcoming Events

## Movie Club

**Tuesday, 29 April – Chippendale**

Join us for a movie (paid for by WHC).



## Keyrings of Kindness

**Wednesday, 16 April – Liverpool**

Come together with our community to crochet key rings for women when they first join our community and enjoy a coffee and a laugh. Led by tenant, Sue.



## Find Your Way Creatively

**Thursday, 17 April – Liverpool**

This interactive session will guide you through self-reflection, goal setting, and a hands-on vision board exercise to help you visualise and achieve your dreams..



## Art with Asha

**Friday, 2 May – Harris Park**

Join our art therapist, Asha and enjoying the therapeutic experience of getting creative.



## Styling for your new job interview – Penrith

**Tuesday, 15 April – Penrith**

Discover the magic of personal styling and witness how it can transform your appearance and confidence.



"Scan To Sign Up For Events" Or Call The Office On **92811764**