

Your invitation to International







The WHC community are invited to our upcoming International Women's Day event on Friday, 8 March 2024. The day will feature a fashion show, hair and makeup experiences, a sit-down lunch, announcement of

the scholarship recipients. Everyone will leave with a gift thanks to event partner, Katie's. This event is set to be very popular, so we encourage you to secure your tickets ASAP.

When: 10.30 am – 2.00 pm, Friday 8 March 2024 Where: Redfern Community Centre

**RSVP:** call the office on 92811764 or scan QR code



### Have your say on our services

11.00 - 12.00

Our Annual Tenant Satisfaction Survey will be sent to you in coming months and is your opportunity to let the WHC know what you think about our services. The Survey will be sent out early April so keep an eye out in your letterbox or email inbox. All participants will go in the draw to win five \$100 vouchers to be given.

### TAG Dates

Friday, 31 May

The Tenant Advisory Group (TAG) is your platform to share feedback, information, and experiences about WHC services. It's also a great way of upskilling and gaining confidence. For more details scan the QR code or call our Customer Service team.

Liverpool

Time	Date	Location	RSVP:			
Wednesday, March 6	12.30 – 1.30	Online	call the office on 92811764			



# CEO Message

The festive season and all the associated celebrations now seem long ago as we progress in to the new year. The WHC staff have been hard at work visiting residents, undertaking upgrade works and embedding our new responsive maintenance panel of contractors. Initial feedback from residents on the new arrangements has been very positive.

I am delighted to share that the Women's Housing Company opened more new housing for women and their families in January 2024, with 11 new townhouses in North Parramatta. These brand new properties were developed by Bluesox and delivered in partnership with Homes NSW, and are a beautiful example of what can be achieved by working together.

As always, there are new blocks in the pipeline as we continue to focus on providing more safe and affordable housing to women who need it.

Our International Women's Day event is coming up soon and I look forward to seeing many



of you there as we announce the winners of our inaugural Education Scholarship Program.

Best regards

Best regards,

**Debbie Georgopoulos** CEO WHC



The Women's Housing Company and Homes NSW representatives gather for the handover of new housing in North Parramatta.

## **Property Services**

#### What not to flush down the toilet

In the last few months there have been increasing instances where the WHC has had to engage plumbers for reported toilet blockages or sewerage leaks. In some cases, plumbers have identified these issues are as a result of tenants flushing nappy or bacterial wipes down the toilet.

Many nappy or bacterial wipes are not to be flushed down the toilet. If they are flushed they can block the sewer pipe, causing sewerage to flood into the property and potentially the properties of other residents. Blockages such as these are charged back to the tenant.

To avoid this, tenants should only flush toilet paper down the toilet.



# Security of Keys

If you use the services of a locksmith organised by the WHC and will be charged, you will be required to show your identification before you enter the premises.



## Did you know?

#### **Employment Participation Incentive**

If you are a WHC tenant and starting work, you can apply for the WHC Employment Participation Incentive. If approved, your rent won't increase for up to 26 weeks.

#### Eligibility:

- commencing work for first time
- moving from casual or part-time to full time employment
- starting paid employment for the first time;
- starting paid employment after a break or at least three (3) months

To be eligible you must advise us of your change in income within 21 calendar days.







### **Events**

The **Empowerment through Employment Program** has entered its third year and continues to improve and produce outcomes for the WHC community. We are linked with multiple organisations across Greater Sydney and in the last six months, we have placed 22 women into work, mentorship, or training programs. Below are our upcoming events.

Title	When	Where	Info
Reframe your brain for success	12pm Wednesday 28 February	Online	Join life coach, Kellie-Anne and discover techniques to adjust your mindset for success through creative methods.
How to start your business	11am Tuesday 12 March	Online	Learn the ABC's of starting your own business and the support available.
Create your future	1pm Tuesday 9 April	Online	A fun and interactive future mapping session, looking at your goals and dreams and how to achieve them followed by an introduction to a WFH program.
Introduction to a career in hospitality	Wednesday 27 March	15/108 Percival Rd, Smithfield	Enjoy an immersive, hands-on training session, where you'll delve into the skills of coffee making, serving and food preparation.

#### Women's Wellness

Welcome to our Women's Wellness Program— a combination of activities and workshops dedicated to improving your wellbeing. Guided by experts, you'll explore holistic practices tailored to nurture your physical, mental, and emotional health, from gentle yoga to mindfulness sessions, nutrition insights, and empowering discussions.

This program has just received funding for the Cumberland LGA and will expand across Sydney as more funding is secured.

#### **Upcoming Wellness Events**

Title	When	Where	Info
Tai Chi	10am Friday 1 March	42 Frederick Avenue, South Granville	Tai chi has may benefits such as improved overall well-being, energy, circulation, balance, and coordination.
Reclaiming your inner strength: Nurturing self-compassion for growth	12.30 Tuesday 19 March	42 Frederick Avenue, South Granville	Discover practical strategies for fostering resilience, cultivating kindness towards yourself, and embracing personal growth.
Gentle yoga	1pm Friday 22 March	42 Frederick Avenue, South Granville	Gentle yoga is a slow and relaxing practice relieving stress, calms the mind and strengthens the body.
Boundaries as self- care: Empowering your personal space	11am Tuesday 30 April	42 Frederick Avenue, South Granville	Explore how setting healthy limits can empower you to honour your needs, nurture healthier relationships, and reclaim your sense of autonomy.
Learn the art of journaling	11am Thursday 18 April	WHC Office 901/418A Elizabeth St, Surry Hills	Journaling can help us accept rather than judge our mental experiences, resulting in fewer negative emotions in response to stressors.





### Did you know we have an exclusive Facebook Group?

Join our Women's Housing Company Tenants only Facebook Page Join us to learn about local events, tips and tricks and WHC updates. Every application must be verified by address or by tenancy number. Simply scan the QR code.

**Business Hours:** 9.00am – 4.30pm Monday – Friday

Customer Service: Phone: 02 92811764 Email: contact@womenshousingcompany.org

Repairs and Maintenance: Phone: 02 8202 9313 Email: repairs@womenshousingcompany.org

Website Form: http://www.womenshousingcompany.org.au/tenants/maintenance After Hours Emergency Repairs: 1300 556 057 Translations and Interpreter: 131 450