

## Get Involved

The Women's Housing Company (WHC) provides opportunities for you to get involved in your tenant community and have a say in the way we deliver our services.

We offer a variety of ways to get involved including well-being activities, social events, workshops, consultations, surveys, block meetings, and the Tenant Advisory Group (TAG).

### Social Activities

Social activities offer the chance to get together with Women's Housing Company tenants to experience Sydney highlights as a group.

Some recent outings we have hosted include a walking tour of the Vivid Lights Festival, a swim at McIvers Ladies Baths in Coogee, a picnic at the Auburn Botanic and a trip to the Art Gallery of NSW.

### Information Sessions

Community partners help us provide useful information sessions on issues such as seniors' rights, avoiding scams, and getting into employment.



### Well-being Classes

Participating in well-being activities has been shown to reduce stress and promote good mental and physical health.

We offer well-being activities such as yoga, tai chi and art therapy. No experience is required. Activities are free, with all materials and equipment provided. This is a great opportunity to try something new while making new friends.

### Surveys – Have Your Say

We are keen to know about your experience of being a WHC tenant, so we can keep doing the things that work well and improve our processes to make things more efficient and effective. Surveys are a great way to gather your feedback on the services we provide. You can respond to our surveys online, via email or by post.

We invite all tenants to participate in the Annual Tenant Satisfaction Survey. The results help us to prioritise our activities in the Operating Plan for the next financial year.

We may also invite you to complete surveys for specific services such as repairs and maintenance as well as workshops, activities and social events.



## Tenant Advisory Group (TAG)

Another way we seek feedback on our policies, decisions and activities is through consulting with the Tenant Advisory Group (TAG).

The TAG is a group of tenants who get together to share experiences, exchange information and provide feedback about our services. The TAG provides tenants with opportunities to discover, share and explore new ideas, gain new skills and improve communication.

All tenants are welcome to attend TAG meetings. We host TAG meetings every two months. Locations vary to enable as many tenants as possible to attend. Dates and locations are published in our quarterly newsletters.

## Block Meetings

Block meetings are an opportunity for you to get together with your neighbours, your WHC Tenancy Manager and Tenant Inclusion Coordinator to discuss ways to improve the shared spaces in your block and make it a better place to live.

We also share information about upcoming WHC events and activities, as well as services and programs in your local area.

## Workshops

We run free workshops to help tenants improve important skills such as using a computer or learning how to go online with a smart phone. We also offer creative workshops from time-to-time such as jewellery making and creative writing.

We host gardening workshops and can work with tenants to create community gardens in your block, providing an opportunity to grow edible crops to share with your neighbours.

## Tenant Consultations

We invite you to have your say in decisions that affect you and other WHC tenants.

For example, when we are planning upgrade works in your building, we hold consultation meetings to discuss what is planned and then work together to provide the best outcome.

## More Information

To get involved in any of these activities or to find out more about participating in your tenant community, please contact us on 9281 1764 (or 1300 942 111 if outside Sydney) or email [Contact@womenshousingcompany.org](mailto:Contact@womenshousingcompany.org)