

International Women's Day 2026



In March, we celebrated International Women's Day by recognising and honouring the incredible women in our tenant community. This year's theme, Give to Gain, inspired us to focus on giving back and encouraging self-care, with a range of pampering activities including free reflexology, mini makeup makeovers, flower arranging and manicures.

The day also featured an energising and empowering talk from Mel from KYUP!, who shared practical self-defence tips and demonstrations. A big shout-out to the women who stepped up and broke the wooden boards - an inspiring display of strength and confidence!



Free Legal Advice

WHC tenants can now access free legal advice sessions with independent family lawyers from Tee Legal.

What's included:

- Private 20 minute session with a lawyer
- General legal advice and information

Best suited for:

- Separation, divorce and parenting arrangements
- Family and domestic violence

To register your interest, call 1300 942 111.

New WHC Blocks

We're delighted to share that Homes NSW has recently purchased two blocks in Randwick, which will be proudly managed by WHC.

Following a full refurbishment of both properties, the blocks will deliver nine units for single women aged 55 and over, supporting tenants to age in place, offering comfort, security and long-term stability.



CEO message



CEO Nada Nasser speaking at our IWD event in March

As we move through the year, I continue to be inspired by the strength, resilience and connection within our tenant community. This past quarter has reminded me of what we can achieve together. From celebrating International Women's Day with moments of joy, self-care and empowerment, to expanding our housing portfolio with new homes in Randwick for older women, our focus remains firmly on creating safe, secure and supportive environments where women can thrive.

At WHC, safety is essential. This edition includes important information about our updated Surveillance Policy, designed to support tenants in feeling secure at home while ensuring we respect privacy and legal requirements. We also continue to strengthen support services, including access to free legal advice, helping tenants navigate challenging situations with confidence and clarity.

We are also committed to listening and responding to your feedback. Whether it's improving how we connect with you, making it easier to report repairs, or creating more opportunities to come together, your voice shapes the way we work. Our upcoming changes, which will bring more informal, local catch-ups into your communities, are part of this ongoing commitment.

Finally, I want to acknowledge the importance of innovation in addressing housing need. Programs like Stronger Together reflect our dedication to offering new housing options, particularly for women over 55 who are seeking both independence and connection. Thank you for being part of our community. Your strength, engagement and support for one another are what make Women's Housing Company such a special place.

Kind regards,

Nada Nasser, CEO of Women's Housing Company

Surveillance Policy

WHC is committed to supporting our community in maintaining safety and security within their homes. We understand that some of you may wish to use CCTV or other surveillance equipment to help you feel safe. If you're considering installing any surveillance equipment in or around your home, please take into consideration:



- written approval from WHC is required before anything is installed. Surveillance equipment is only approved where it supports tenant safety and wellbeing.
- If approved, it must respect others' privacy, be positioned carefully, include clear signage, and comply with the law.
- Tenants (or a supporting third party) are responsible for all costs, including installation, maintenance and removal.

If you'd like to apply or want more information, please visit the WHC website and type 'surveillance' into the search bar to view the full policy and application forms.

TAG Updates

This month, we held our third TAG meeting. Members reviewed the draft Safe and Respectful Engagement Procedure and provided valuable feedback to Ellen, our Senior Manager, Customers. Libby, our Senior Manager of Partnerships & Impact, also presented the new Community Engagement Strategy, which members reviewed and contributed to.

We were pleased to welcome back Roni from The Wellbeing Edge, who delivered an engaging session on health, wellbeing and resilience. Members took part in a reflective activity that involved writing words of encouragement and strength to themselves to be revisited in 120 days.

We're also excited to share that there are a few TAG vacancies available! Applications are welcome from across the community, particularly from residents living in blocks of units and affordable housing. Keep an eye out for upcoming details on how to apply.



Stronger Together: Housing for Women 55+

Stronger Together is a pilot WHC program supporting single women aged 55+ to access safe, secure, long-term housing through shared living - by choice. If you are currently awaiting a transfer and are interested in finding out more, please see our website: Applications – Stronger Together: Co-Living Social Housing.

Upskill yourself!

Are you looking to explore career study or volunteering opportunities? Do you need 1-on-1 coaching to identify your goals?



Access the tools, support and resources to find your purpose by reaching out to Arpita our Program Coordinator. Contact Arpita on 0407 382 681.

New Transition of Tenancy Policy



We have a new Transfer of Tenancy Policy (previously Succession of Tenancy Policy). This explains when a WHC social housing tenancy may be transferred to another approved household member if the original tenant can no longer remain in the property, for example due to death, long-term care, or incarceration. The policy applies only to WHC social housing and does not cover affordable housing, transitional housing or crisis accommodation.

To be eligible, applicants must meet social housing criteria, be an approved household member, and have usually lived in the property for at least two years.

For full eligibility details, a copy of the policy, or an application form, please contact our office on 1300 942 911.

Staying safe with heaters this Winter



As the weather gets colder, using heaters carefully can help keep everyone safe.

- Keep heaters well clear of furniture, clothes and bedding
- Turn heaters off when leaving the room or going to sleep
- Dry clothes away from heaters, not on them
- Use only heaters meant for indoor use
- Keep heaters away from children and pets
- Make sure smoke alarms are working

If you notice smoke or a burning smell, turn the heater off if safe and call 000 if there is danger.

What we have been up to



WHC at the Northern Sydney Tenant Reference Group



An Easter school holiday event in Blacktown



Tenants in Narrabeena hearing from their Tenancy Manager Amber at a Community Connect event



Tenants doing craft at our Well-Fest event

Reminder!

Our Tenancy Managers are often out in the community supporting tenants. If you can't reach your Tenancy Manager on their mobile, please call the office and leave a message. We'll get back to you within 48 hours.

Upcoming Events and Activities

We welcome you to our upcoming events. Dates can change so we encourage you to always talk to Frankie first on 0417488829.

We're making some changes to how we connect with you and will be coming out more to your blocks for informal tea, coffee and morning-tea catch-ups. Keep an eye out for texts or emails with details soon!



<p>JUNE</p> <p>2</p> <p>TUESDAY</p> <p><u>Women Hold Up</u> <u>Half the Sky Exhibition</u></p> <p>Sydney City</p>	<p>JULY</p> <p>1</p> <p>MONDAY</p> <p><u>Archibald</u> <u>Exhibition</u></p> <p>Sydney City</p>	<p>AUG</p> <p>25</p> <p>TUESDAY</p> <p><u>Cherry Blossom</u> <u>Festival</u></p> <p>Auburn</p>
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New Staff



Sonia
Tenancy Manager



Joanne
Cadet

You said, we did

Ensuring we share with you how we have responded to your feedback matters. Please reach out if there is anything we can improve on.

You Said	We did
Travel can be a barrier to attending our events	From the new financial year, we'll be changing how we engage by visiting blocks more often.
Reporting repairs via the phone line can take time	We recently held three Community Connect events where repairs could be reported in person.
You wanted more access to your common rooms	We recently re-opened the Glover Street common room, cleared the clutter, and introduced a new community library.
You said you wanted more child-friendly events	We held three mother and child Easter events over the school holidays, across Western Sydney
You said you want to be kept up to date about Tenancy Manager changes	We recently sent emails to all tenants introducing their new Tenancy Managers.

Business Hours: 9.00am – 4.30pm Monday – Friday (Wednesdays 1.30-4.30pm)

Customer Service: Phone: 02 92811764 **Email:** contact@womenshousingcompany.org

Repairs and Maintenance: Phone: 02 8202 9313 **Email:** repairs@womenshousingcompany.org

Website Form: <http://www.womenshousingcompany.org.au/tenants/maintenance> After Hours Emergency **Repairs:** 1300 556 057

Translations and Interpreter: 131 450