

Name: _____
Address: _____
CRN: _____
Date of Birth: _____

Service and Description of Authority	Consent
<p>1. Centrelink Confirmation eServices (CCeS) - Income Confirmation</p> <p>CCeS saves you time and effort by allowing WHC to confirm your information directly with Centrelink / Department of Veterans Affairs to check your eligibility for a rental rebate.</p> <p>I authorise:</p> <ul style="list-style-type: none"> Women's Housing Company (WHC) to use Centrelink Confirmation eServices (CCeS) to perform a Centrelink / DVA enquiry of my Centrelink / Department of Veterans Affairs customer and income details to enable WHC to determine if I qualify for Social Housing / Affordable Housing and a rental subsidy. the Australian Government Department of Human Services (the department) to provide the results of that enquiry to WHC. <p>I understand that:</p> <ul style="list-style-type: none"> the department will disclose personal information to WHC including my name, address, payment type, payment status, income, assets, concession card status, one-off payment, deductions, shared care arrangements, and partner status. I can obtain proof of my circumstances / details from the department and provide it to WHC so my eligibility for Social Housing / Affordable Housing and a rental subsidy can be determined. if I withdraw my CCeS consent and do not alternatively provide proof of my circumstances / details, I may not be eligible for a rental subsidy provided by WHC. 	<p style="text-align: center;"><input type="checkbox"/></p> <p style="text-align: center;">YES</p> <p style="text-align: center;"><input type="checkbox"/></p> <p style="text-align: center;">NO</p>
<p>2. Electronic Verification of Rent (EVoR)</p> <p>EVoR saves you time and effort by allowing WHC to advise Centrelink whenever your rent changes. This means you don't need to provide a Rent Certificate and you will receive the correct amount of Commonwealth Rent Assistance (CRA).</p> <p>I authorise:</p> <ul style="list-style-type: none"> Women's Housing Company (WHC) to collect and use my current and future accommodation information and provide it to the Australian Government Department of Human Services (the department) for reassessment of my eligibility for Commonwealth Rent Assistance. <p>I understand that:</p> <ul style="list-style-type: none"> the information collected and used by WHC and provided to the department may include my Customer Reference Number (CRN), family name, given name, date of birth, address, household rent, individual rent, and relationship status. 	<p style="text-align: center;"><input type="checkbox"/></p> <p style="text-align: center;">YES</p> <p style="text-align: center;"><input type="checkbox"/></p> <p style="text-align: center;">NO</p>

Service and Description of Authority	Consent
<p>3. Centrepay Deduction Set-up and Changes</p> <p>Centrepay authority saves you time and effort by allowing WHC to set-up and change the automatic deduction for rent and non-rent amounts from your Centrelink payment.</p> <p>I authorise:</p> <ul style="list-style-type: none"> • Women’s Housing Company (WHC) to advise the Australian Government Department of Human Services (the department) to set-up a new Centrelink deduction and change my existing Centrepay deduction or target amount from time to time to ensure my housing payments are met, and of my correct account or billing number if required. • the department to provide information to WHC for the purpose of reconciling my payment deduction details. <p>I acknowledge:</p> <ul style="list-style-type: none"> • I can cancel my Centrepay deduction at any time. This will remove my consent from WHC, whereby WHC cannot set up any deductions until I provide new authorisation. • If I cancel my Centrepay deduction, I will be required to make alternative arrangements to pay my rent if I am continuing my rental agreement with WHC or if I have rent owing. 	<div style="text-align: center;"> <input data-bbox="1382 327 1445 398" type="checkbox"/> YES </div> <div style="text-align: center; margin-top: 20px;"> <input data-bbox="1382 555 1445 627" type="checkbox"/> NO </div>
<p>All services</p> <p>I understand that:</p> <ul style="list-style-type: none"> • this consent, once signed, is effective for the service/s indicated and remains valid while I am a Customer of WHC, unless I withdraw my consent by giving written notice to WHC or by contacting the department. • if I withdraw my consent in relation to EVoR, I will be responsible for notifying the department of all future changes to my accommodation circumstances. • WHC will maintain a record of my consent for a minimum of two years from the date I cease to be a Customer of WHC. • I will be able to obtain a written copy of the income statements the department provides to WHC at any time from either the department or WHC. • every time WHC provides information to the department, I will be advised in writing. • I must contact the department myself if: <ul style="list-style-type: none"> ○ I change my address ○ my relationship status changes ○ I start or stop sharing my accommodation with someone else ○ I purchase or sell any real estate. <p>For more information visit https://www.humanservices.gov.au/</p>	

Declaration

I _____ CRN _____ date of birth _____
of _____ hereby declare
that I have read (or had read to me) and understand the services described above and I provide my
informed consent and authority as indicated.

Signature: _____ **Date:** _____

Please sign and return this form to the WHC office as soon as possible.