

2.3.1 Changing Needs & Transfer



Preamble

Women's Housing Company is a not for profit housing association as part of the social housing system in NSW. Women's Housing Company provides long term housing for single women and medium term housing through support partnerships. Tenure is linked to remaining eligible according to Women's Housing Company criteria and specific program guidelines. Some properties have strict income levels to qualify.

Women's Housing Company guarantees adherence to all landlord responsibilities as stated in the [NSW Residential Tenancies Act 2010](#).

Women's Housing Company recognises that applicants' and tenants' needs and expectations differ based on a variety of factors such as past experiences, independent living skills, cultural and language backgrounds, age, and health. As a social housing provider we are committed to providing best quality services at all times. Women's Housing Company recognises that it may not be possible to meet all needs and expectations.

Women's Housing Company understands that tenants' circumstances can change over time. We aim to provide flexible service provision within the limitations of our eligibility criteria, funding guidelines and tenancy law. When Women's Housing Company is unable to continue long term housing for existing tenants we aim to minimise housing hardship to the best of our abilities.

POLICY

Women's Housing Company does not maintain a transfer list for tenants whose changing circumstances make their existing property or location no longer suitable.

Social housing tenants on a continuous lease with Women's Housing Company can apply for a transfer to another property through [Housing Pathways](#). Housing Pathways Transfer Applications can be submitted to Women's Housing Company for assessment and, as appropriate, inclusion on the NSW Housing Register. Applicants will be assessed for transfer according to Housing Pathways policy. Successful Housing Pathways transfer applicants may be offered suitable social housing from a provider other than Women's Housing Company.

Women's Housing Company does not have provisions for property transfers for tenants on fixed term leases. Women's Housing Company will make allowances for tenants to end their tenancies prior to lease expiry if the tenancy is established to be no longer suitable; once early end of tenancy is agreed, 21 days notice in writing of intention to vacate is required as per policy [2.4.4 Voluntary Termination](#).

Date developed: 01/01/06 (renamed "Changing Needs & Transfer" 10/06/11)

Date/s policy was ratified and/or changed by Board: 28/8/07; 31/10/11

Date/s policy/procedure was reviewed & implemented: 28/8/07; 25/03/11; 31/10/11